



HandsOn Shanghai  
牵手上海

# 2017 ANNUAL IMPACT REPORT

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# A Letter from the Chairwoman

Dear friends,

Every year when I read through the achievements you have made together with HandsOn Shanghai, I feel empowered and inspired all over again! It's not about anything new or huge that you did and that I haven't seen in my 10-year with HandsOn Shanghai, but it's the little changes you made in your everyday life that moved me: read a story to a sick child in the hospital; teach an elderly how to use Wechat; paint a library in a migrant school, take a sunshine home kid out for an outing; picking litter from the beach. There is nothing more powerful than taking actions, no matter how big or small!

This year I want to celebrate Community Hero! Community hero can be you, me and anyone who have made the first step to make ourselves and our community better. I read the story of Polly in this impact report. Through volunteering, Polly is able to share her happiness, feel strong, show her gratitude and fulfill promises. She is a true Community Hero! To me, being a community hero is not about sacrifices, it's about be true to yourself: be a happier you, be a healthier you, be a more generous you and be a you that you are proud of!

I invite you all to be community hero! Take action and be the change you want to see in yourself, in the community and in the world. HandsOn Shanghai is there to welcome you to the change. There are over 30,000 volunteer hours contributed through HandsOn Shanghai to the community in 2017, I see over 60,000 hours of change. Because volunteering not only impact others, it is also a process of self-growth.

I would like to take this opportunity to thank the community hero behind HandsOn Shanghai, a group of dedicate staff who have made all this possible! To you, I have great respect and gratitude!

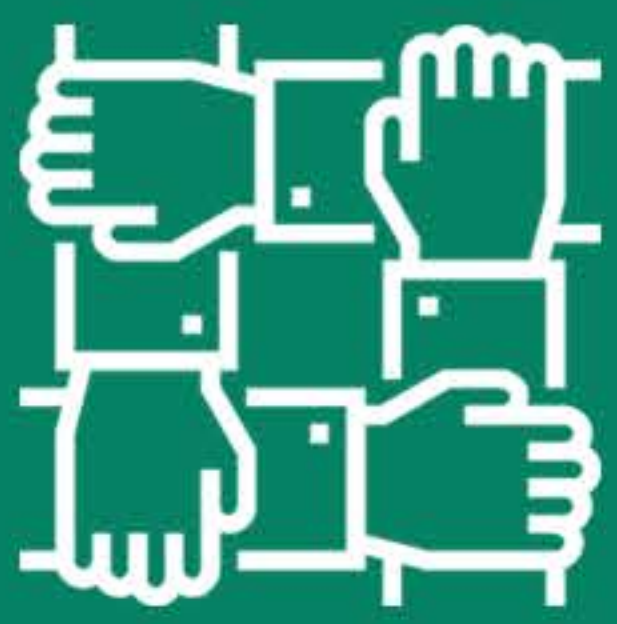
Be the Change, Volunteer!

Yours Sincerely,  
Fang Hui



# ABOUT US

HandsOn Shanghai (HOS) was founded in 2004 by Richard Brubaker as an affiliate chapter of the international HandsOn Network in Shanghai. We believe in the power of volunteering to engage individuals to be a vessel of change in their communities. That together, we can be the change we want to see in the world.



At HandsOn Shanghai, our commitment to the community is at the core of everything we do. We provide flexible volunteer opportunities, develop and manage projects for local charities, and empower volunteers with training, resources, and support.



## Our Vision

We believe that one of the greatest gifts an individual can give is their time and passion as volunteers in the community. Our vision is to build community resilience in the city by fostering a culture of volunteering.



## Our Mission

We inspire, equip and mobilize volunteer to take action. We put people at the center of change and connect them to their power to make a difference.



## Our Work

HoS bridges the gap between volunteers and charities, building in-depth community service projects to meet dynamic needs.



# OUR PROGRAM

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HoS aims to build a platform that connects volunteers to those who are in need. We provide long-term and single-time community service opportunities covering elderly care, education, health and environment protection.



## Mental Disability



## Migrant Education



## Children's Health

There is a special group of people in Shanghai. They may include mental disabled people in Sunshine Home, homeless people in rescue stations and so on.

HoS collaborates with school groups, individuals, and corporate volunteers to provide support for these disabled people.

Since 2008, HoS launched education program for migrant students.

Through our platform, we engaged volunteers to help improve school infrastructure and enrich students' school life.

HoS organized volunteer teams to go into children's hospitals. Through activities like games, storytelling and painting, volunteers bring happiness to the sick children and their families.



Elderly Care



Beach Cleanup



Volunteer Campus

3% of the elderly live in nursing home. They have both basic needs and personal mental health needs, including humane care and emotional accompany.

HoS works with different nursing homes in Shanghai, providing diverse volunteer opportunities for the public to have a better understanding of the elderly.

HoS Beach Cleanup Program engage volunteers to participate the environment protection.

Through this program, people have opportunity to get close to the nature and have a better understanding of the current environment issue.

HoS Volunteer Campus offers our volunteers the opportunities of training, leadership development and hackathon.

The campus encourages volunteers to share innovative ideas and solutions about our programs. Some practical proposals would be implemented in the near future.





# INDIVIDUAL VOLUNTEERS

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To us, every HoS volunteer is Community Hero. Through our platform, volunteers engage in diverse programs serving children, elderly, and other people in need. The volunteers are the spirit of HoS, presenting themselves on the front line of social service. Their industrious work ensure the efficiency and practicability of HoS programs, building a strong and trustworthy brand. They are the power source of HoS, the owner of achievement over 13 years.



# Volunteer Achievement

12367

Volunteer Service Hours

987

Volunteer Activities

360

Volunteer trained

I'm the team leader of Elderly Care Program of HandsOn Shanghai, just an ordinary volunteer like everyone else. Looking back to those days when we accompanied the elderly in HuangPu Second Nursing Home through the year, I still have deep feelings and thoughts. The expectation behind the windows on weekend, the smile in the room, the sad goodbye, and the thank you letter from the family, all of which strengthened my determination-volunteering on the road.

----Hong Sheng

Many years ago, when I ran over different places as a volunteer, I felt very comfortable. Those smiling faces make me feel happy. Today, volunteering has become my habit, my energy source, and an important part of my life. Commitment does not need a reason, since it(volunteering) has become a lifestyle.

----Lin Xinchun



# Volunteer Story



Polly

Every volunteer, like people doing other things, they may have different motivations at the beginning. My friend introduced me to HandsOn Shanghai, and it was also coincidence that my first volunteer experience also matched my childhood dream, so wonderful!

For three months, I worked with group partners, we chose story themes, organized class materials, and assigned tasks. From the Emperor's New Clothes, Andersen's Fairy Tales, to The Smurfs, and Undersea World, as well as our shared time to organize reading room and children's performance. I was moved by their bright and innocence.

We give because of love, we feel happy because of love, and we feel fulfilling because of happiness. HandsOn in Action We are in the Sunshine. (this is what I wrote down after the class that day)

My father has told me that don't forget to share when you feel happy, and don't forget to help others when you are strong. I have received many support these years, and I remember all my promises to others. So many thanks in our life make you feel you are important and valued. Thank you all for making the world better! My journey in volunteering is more wonderful because of you!





# UNIVERSITY VOLUNTEERS

University students are open-minded and full of energy, they are important part of our young volunteer team. Since 2016, HandsOn Shanghai collaborates with 27 student groups in 17 universities to operate a series of long-term volunteer programs, focusing on diverse themes including elderly care, migrant students, environment protection, road safety, as well as large musical festival, and art fair, where students can devote their passion and support.

# Student Achievement

36

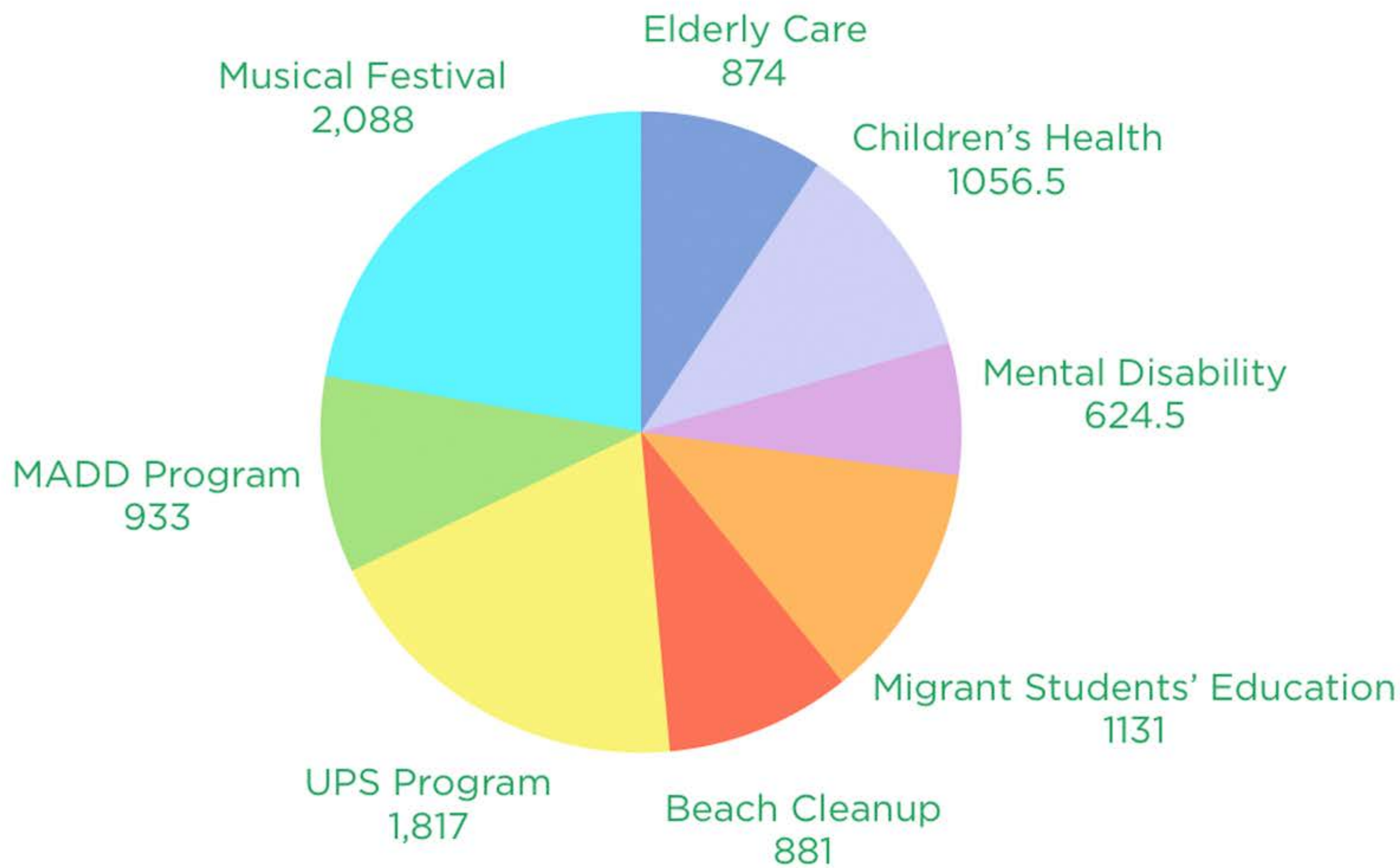
Student Teams

3843

Program Participants

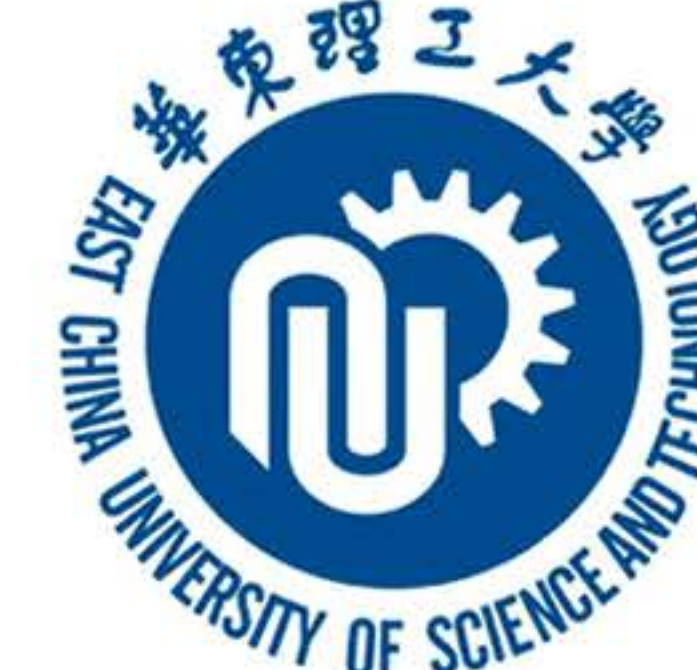
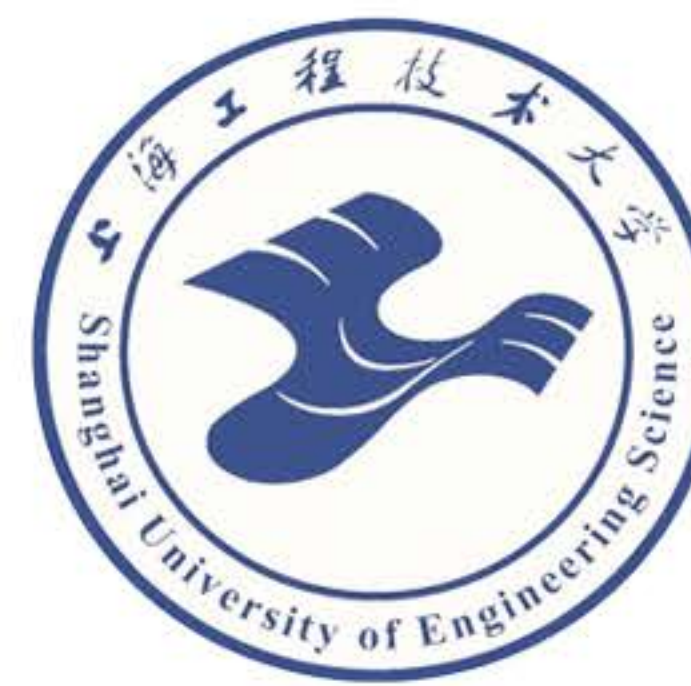
9436

Hours of Volunteer Service



■ Students' service hours in different programs

# Student Teams





# CORP VOLUNTEERS

HandsOn Shanghai has launched corporate volunteer program since 2010, aiming to promote the collaboration with companies, focusing on the social responsibility aspect in corporate development. Through the international platform with HandsOn Shanghai, as well as localized practice implemented across the country, HoS is devoted into product innovation of corporate social responsibility, employee leadership program, branding promotion, program management and consulting.

# Corporate Achievement

130

Corporate Events

2190

Participated Corp Employees

41

Corporate Partners

9205

Employee Service Hours



Shanghai · Beijing · Shenzheng · Guangzhou  
Wuhan · Tianjin · Qingdao · Ningbo · Kunshan

■ Corporate Program Implemented in **9** Cities



# Corp Signature Program



During mid April, 2017, HandsOn Shanghai welcomed 12 professional volunteers from Cisco Internet Asia.

As a part of the global Cisco Pro-bono Service, Shanghai team devoted their time and professional technology support. They helped HoS to build a framework that improve the efficiency, and promoted our diverse collaboration partners' social influence.



Before the new semester, 160 Under Armour employees, encouraged by the UA 2017 "School Action Day", came to Ming Le School in Kunshan.

They helped the school with renovation including refurbishing the ground, implementing new exercise infrastructure, painting the building walls, cleaning the classrooms, as well as donating sports equipment and student sportswear.



HoS CSR Round Table provides a platform for the corporate partners to share, exchange and explore new ideas. Through experience sharing among different corporates' CSR programs, the event help introduce more non-profits to join the communication, create more opportunities for corporates and communities to build connections.

# Corporate Partners

■ Long-term

■ One-Off





# 2017 IMPACT

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2017 marks another year of achievements. Thousands of volunteers engaged in diverse programs covering elderly, sick children, special needs, migrant families and other disadvantaged groups.

# 2017 in NUMBERS



31008  
Hours of Volunteer Service

8598  
Participated Volunteers

965  
Volunteer Trained

1358  
Training Hours

1674  
Volunteer Activities

14370  
Immediate Beneficiaries



41  
Corporate Partners

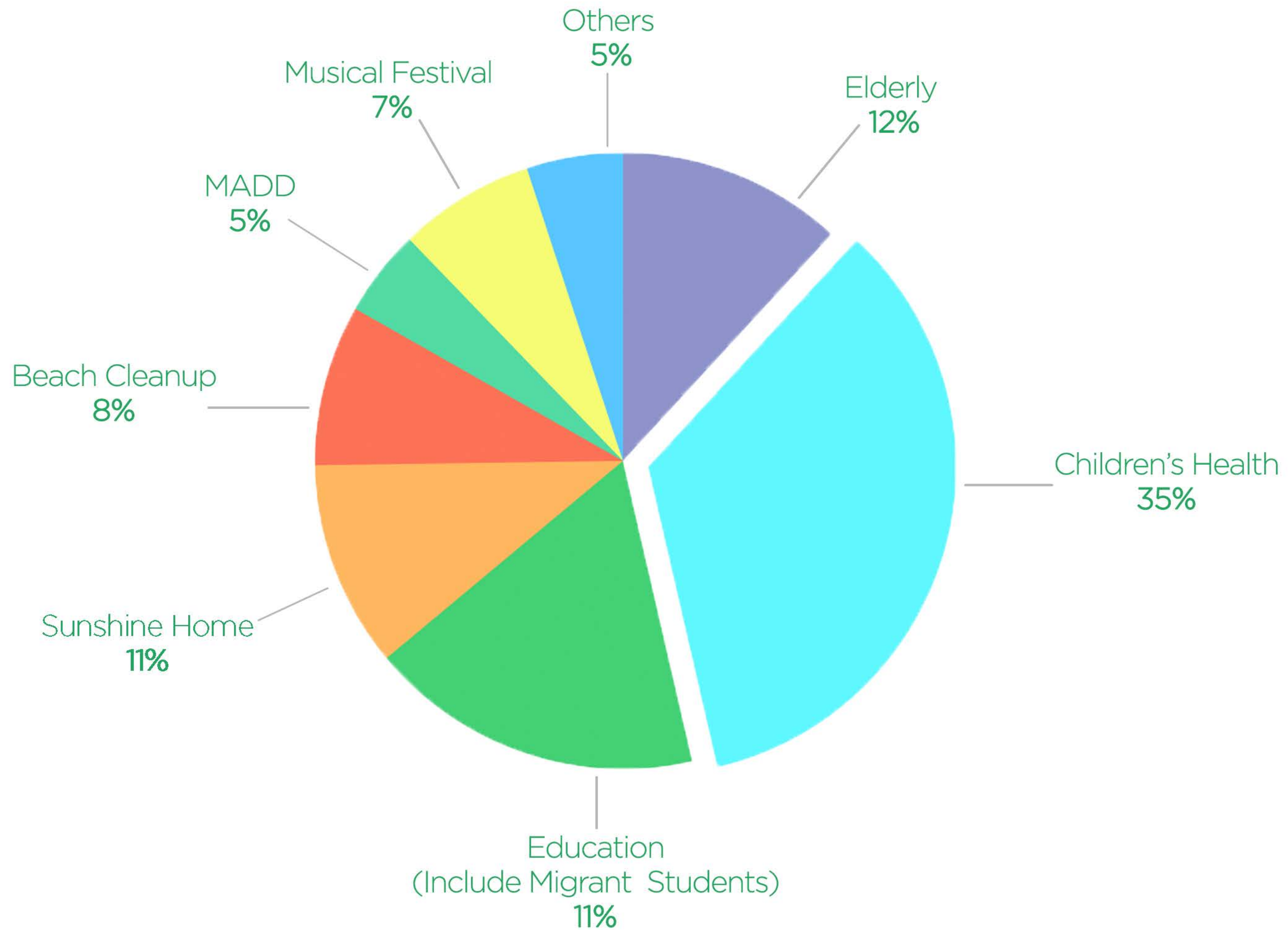
9205  
Corporate Service Hours



36  
Student Teams

9436  
Student Service Hour

# 2017 in NUMBERS



■ Percentage of invested time in Different Programs

# CONTACT US



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